

GENERAL RESERVATION AND ACCOMMODATION CONDITIONS

These reservation and accommodation conditions must be accepted by all users who decide to make a reservation for any type of stay offered through the website. In addition, other articles of this legal notice, as well as the privacy and cookie policies of the website, also apply to each user. The users who only browse the web are not affected by what is written in these articles, this only applies from the moment they decide to make a binding reservation.

Bravoplaya Camping Resort offers on the Internet detailed information on the characteristics and services of the accommodations, as well as the different modalities of plots, bungalows, and mobile homes available in our facilities, allowing the user to choose what best suits their specific needs. Bravoplaya Camping Resort accepts reservations for plots and bungalows all year round.

The user and Bravoplaya Camping Resort accept the electronic transmission of all the documents and data necessary for the formalization of the reservation as a valid form of conclusion of contract. Likewise, both sides accept electronic communication as a fully viable way to give consent and formalize the contract between the parties.

Reservations are only binding for Bravoplaya Camping Resort if they are accepted by both parties. Bravoplaya Camping Resort reserves the right to accept or refuse them, depending on availability and other factors, duly communicated, in which case any sums paid in advance by the user, up to the receipt of the communication, will be refunded.

Minors who are not accompanied by at least one adult who takes care of them and is responsible for their actions are not allowed to enter.

Dogs classified as dangerous breeds (PPP) are not allowed.

A visit and/or tour of our facilities, for a maximum of 40 minutes, is allowed all year round, on condition that you leave an ID and a mobile phone number at the reception (no bracelet will be put on and use of the facilities is prohibited).

RESERVATION CONDITIONS IN HIGH SEASON

PLOTS

In summer there is a minimum stay of 7 days and for the Easter holidays a minimum stay of 4 days.

There is a power point for each plot (please note that this is secured at a maximum of 10 amps and that the outlet may be far from your plot, so we recommend bringing an extension cable).

Payment and cancellation policy:

A down payment for a minimum amount of € 100 must be paid by credit / debit card.

From this moment and up to 60 days before the arrival date, you have time to cancel your pre-reservation and recover 100% of the down payment, otherwise the pre-reservation becomes a formal booking, where you have to pay 50% of the total amount of your stay via the online check-in (sent to your email). During this process you have the possibility of contracting a cancellation and / or interruption insurance that is based on the total cost of your stay. From this moment there is no possibility of a refund by the campsite. The remaining amount for your stay will have to be paid on the day of your arrival.

Check-in hours: from 1:00 p.m. to 10:00 p.m.

Departure time: at 11:00 am on the day of departure.

BUNGALOWS

In summer there is a minimum stay of 7 days and for the Easter holidays a minimum stay of 4 days.

The occupancy of each bungalow may not exceed the maximum number of people allowed.

Payment and cancellation policy:

A down payment for a minimum amount of € 200 must be paid by credit / debit card.

From this moment and up to 60 days before the arrival date, you have time to cancel your pre-reservation and recover 100% of the down payment, otherwise the pre-reservation becomes a formal booking, where you have to pay 50% of the total amount of your stay via the online check-in (sent to your email). During this process you have the possibility of contracting a cancellation and / or interruption insurance that is based on the total cost of your stay. From this moment there is no possibility of a refund by the campsite. The remaining amount for your stay Will have to be paid on the day of your arrival.

On the day of arrival, you will be given the key to your assigned Bungalow from 3:00 p.m. to 10:00 p.m. and you must leave it on your departure day before 11:00 a.m. **(Under no circumstances will it be allowed to park the vehicle on the bungalow parking space or leave objects inside before the keys are handed over)**

All bungalows dispose of kitchen ware and bed linen (devets are included). Towels are only in bungalows with bathroom. **For a stay longer one week, please request the change of your bedlinen and towels at the reception.**

On the day of arrival 100€ deposit (by credit card) must be paid, returnable at the end of the stay, provided that the bungalow is left in the same conditions if was found.

NO TYPE OF DOMESTIC ANIMALS ARE ALLOWED IN THE BUNGALOWS.

Daily visits or one-night stay are NOT allowed during Easter, high season, long weekends and holidays.

*In high season, an identification bracelet will be put on all guests at the time of registration.

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RESERVATION CONDITIONS IN LOW SEASON

PLOTS

There is a power point for each plot (please note that this is secured at a maximum of 10 amps and that the outlet may be far from your plot, so we recommend bringing an extension cable).

Payment and cancellation policy:

There is no minimum night stay except on long weekends or festivities.

Reservations for one night will not be accepted.

A down payment must be made for a minimum amount of € 100 or the total amount, should the cost be less, by credit / debit card.

. If you cancel the reservation more than 30 days before your arrival date, 100% of the down payment will be returned.

. If you cancel the reservation 29-15 days before your arrival date, 50% of the down payment will be returned.

. If you cancel the reservation 14 days or less before your arrival date, the down payment will be retained by the company.

Check-in: from 1:00 p.m. to 10:00 p.m.

Departure: at 11:00 am on the day of departure.

You can ask at reception about the option to reserve ½ day, to leave in the afternoon.

BUNGALOWS

Minimum stay 2 nights except on long weekends or festivities.

The occupancy of each bungalow cannot exceed the maximum number of people allowed.

Payment and cancellation policy:

A down payment must be made for a minimum amount of € 200 or the total amount, should the cost be less, by credit / debit card.

. If you cancel the reservation more than 30 days before your arrival date, 100% of the down payment will be returned.

. If you cancel the reservation 29-15 days before your arrival date, 50% of the down payment will be returned.

. If you cancel the reservation 14 days or less before your arrival date, the down payment will be retained by the company.

On the day of arrival, you will be given the key to your assigned Bungalow from 3:00 p.m. to 10:00 p.m. and you must leave it on your departure day before 11:00 a.m. (**Under no circumstances will it be allowed to park the vehicle on the bungalow parking space or leave objects inside before the keys are handed over**).

All bungalows dispose of kitchen ware and bed linen (devets are included). Towels are only in bungalows with bathroom.

On the day of arrival, a deposit of 100€ (by credit card) must be paid, returnable at the end of the stay, provided that the bungalow is left in the same conditions if was found.

NO TYPE OF DOMESTIC ANIMALS ARE ALLOWED IN THE BUNGALOWS.

Daily visits or one-night stay are NOT allowed during Easter, high season, long weekends and holidays.

You can ask at reception about the option to reserve ½ day, to leave in the afternoon.

*In low season (for stays longer than 3 days), a deposit of €25 is required for each identification bracelet, which will be returned on the day of departure (if the bracelet has NOT been tampered with).

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***As an exception for stays over 1 month**, the arrival date is flexible. In the event of a change, we ask you to confirm this beforehand. If for any reason you must leave the campsite before the scheduled departure date, the

deposit will not be retained if you notify the reception at least 15 days in advance.

*It is mandatory for all guests over the age of 14 to present a valid ID card/passport upon arrival.

*Regarding electricity consumption, you have 200 kilowatts per month for free (6.6 kW per day). The additionally consumed kilowatts are charged at €0.25 each. There is a power point for each plot (please note that this is secured at a maximum of 10 amps and that the outlet may be far from your plot, so we recommend bringing an extension cable).

*If you arrive after 10 p.m., whether you have reserved a plot or a bungalow, you must notify us on +34 964 319 567. Otherwise, your reservation will be automatically canceled the next day.

You can request a copy of the Bravoplaya Camping Resort Operating Regulations on the day of your arrival at the campsite at one of the reception desks or by sending an email to camping@bravoplaya.com.

Bravoplaya Camping Resort may take photos or videos of facilities and activities for its promotion on social networks and the Internet. Therefore, if you do not wish your photo to be published, please notify the staff taking such photographs to ensure that your photo is not published and/or disseminated in our media. We thank you for your understanding and the necessary cooperation.